

# COINDROP

## Privacy Policy

International Privacy Notice for Website, Platform, Customers, Members and Business Partners |

Last updated: June 2026

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Coindrop Legacy F.Z.E | Registration No. 53047 | Ajman Freezone Building C, 932, Ajman, United Arab Emirates

Coindrop LLC | Idaho File No. 0006790994 | 101 E Main St #202, Rexburg, ID 83440, United States

Email: [support@coindroplegacy.com](mailto:support@coindroplegacy.com) | Website: [www.coindroplegacy.com](http://www.coindroplegacy.com)

Important Notice: This Privacy Policy includes our cookie and tracking notice. We currently keep refund, cancellation and return rules in the Platform Terms / Terms and Conditions and do not create a separate refund policy unless required by checkout, payment providers or applicable law.

### 1. General Information

Coindrop respects your privacy. This Privacy Policy explains how we collect, use, disclose, store and protect personal information when you visit [www.coindroplegacy.com](http://www.coindroplegacy.com), use our platform, create an account, purchase digital or physical products, access online or live education content, contact us, interact with our community features, or otherwise use our services.

This Privacy Policy applies to visitors, customers, users, members, prospects, event participants, newsletter subscribers and business partners to the extent their personal information is processed through the Coindrop website, platform, checkout, support, education, content, community, compliance, billing or related systems.

Personal information means any information that identifies, relates to, describes, can reasonably be associated with, or could reasonably be linked to an identified or identifiable individual. This may include name, email address, phone number, address, account data, order data, payment status, tax and invoice data, IP address, device data, communications, content usage data, referral data and similar information.

### 2. Company Structure, Controllers and Responsible Entities

The Coindrop ecosystem uses two group entities with different roles. The applicable entity may depend on your country, the specific product or service, the checkout flow, the invoice, the platform function and the legal context.

| Entity                | Details                                                                                  | Main privacy role                                                                                                                                                                                                                                    |
|-----------------------|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Coindrop Legacy F.Z.E | Registration No. 53047<br>Ajman Freezone Building C, 932, Ajman,<br>United Arab Emirates | Brand, trademark, intellectual property, content, platform, technology and licensing entity; operator or co-operator of platform, content and related digital services.                                                                              |
| Coindrop LLC          | Idaho File No. 0006790994<br>101 E Main St #202, Rexburg, ID 83440,<br>United States     | United States entity for U.S./Canada transactions where shown at checkout or on an invoice; operational entity for billing, payment administration, Agent/Business Partner administration, payouts, compliance and related support where applicable. |

For platform, content, brand, intellectual property, education and technology purposes, Coindrop Legacy F.Z.E may act as controller or joint controller. For U.S./Canada billing, invoices, payment administration, Agent/Business Partner administration, payouts, tax/compliance records and related support, Coindrop LLC may act as controller or joint controller.

Where both entities determine the purposes and means of processing together, they may act as joint controllers. Where one entity processes data only for the other entity or under service instructions, it may act as processor or service provider. Regardless of the internal allocation, you may contact us at [support@coindroplegacy.com](mailto:support@coindroplegacy.com) for privacy requests.

### 3. Scope of this Privacy Policy

This Privacy Policy covers personal information processed in connection with the website, e-commerce functions, checkout, invoices, payments, refunds, platform access, education platform, online courses, videos, e-books, downloads, live sessions, webinars, customer accounts, member areas, community features, support, email communications, newsletters, referral and affiliate tracking functions where offered, compliance, fraud prevention, security, accounting and legal administration.

Separate privacy notices may apply to specific products, events, payment providers, partner offers, employment applications, contests, charity or social impact initiatives, or country-specific services. If a separate privacy notice applies, it will supplement or, where expressly stated, prevail over this Privacy Policy for the specific context.

### 4. Personal Information We Collect

- Contact and identification information: name, email address, phone number, billing address, shipping address, country, language, company information and, where required, identity verification information.
- Account and platform information: username, login credentials, account status, membership level, purchased content, access rights, platform activity, course progress, support history and security events.
- Transaction, billing and payment information: orders, products, services, memberships, payment status, invoices, transaction references, refund information, payment provider confirmations, shipping and delivery information. We generally do not store full credit card details.
- Education and content usage data: courses accessed, e-books accessed, videos viewed, downloads, live session participation, questions, comments, feedback, chat messages where enabled, recordings where announced and technical access information.
- Referral, affiliate or business partner data where applicable: referral links, sponsor or referral assignment, customer attribution, platform role, commission-related records, payout administration, tax forms, compliance reviews and communication history. Detailed Agent rights and obligations are governed by separate Agent documents.
- Technical and device information: IP address, browser type, device type, operating system, referring URLs, pages visited, access times, log files, cookie identifiers, consent records and similar technical data.
- Communication, compliance and security data: messages, emails, support requests, call notes, attachments, complaints, dispute information, fraud prevention data, sanctions screening indicators, KYC information where required and information needed to protect our rights or comply with law.

### 5. How We Collect Information

We collect personal information directly from you when you visit the website, create an account, purchase products or memberships, access content, join live sessions, contact support, subscribe to communications, use community functions, submit forms, respond to surveys, interact with advertising or social media content, or participate in referral or partner functions.

We may also receive information from service providers, payment processors, analytics providers, hosting providers, webinar and video platforms, logistics providers, customer support tools, fraud prevention services, professional advisors, business partners or other third parties where legally permitted.

### 6. Purposes of Processing

- Operate, provide, secure and improve the website, platform, member areas, content, downloads and community features.
- Create and manage user accounts, access rights, memberships, orders, invoices, payments, refunds, deliveries and customer support.
- Provide online courses, e-books, videos, live education, webinars, recordings and other digital or physical products.
- Administer referral, affiliate, Agent or business partner functions where applicable, including onboarding, attribution, compliance, payout administration and tax documentation under separate partner documents.
- Send service-related messages, security notifications, account updates, payment confirmations and customer support communications.
- Send newsletters, marketing emails and advertising communications where permitted or consented to.
- Measure, analyze and improve website performance, content, user experience, campaigns and technical functionality.
- Prevent fraud, misuse, unauthorized access, chargebacks, security incidents, unlawful activity and violations of our terms.
- Comply with legal, tax, accounting, regulatory, sanctions, payment provider and recordkeeping obligations.
- Establish, exercise or defend legal claims and protect the rights, property, safety and reputation of Coindrop, users and third parties.

### 7. Legal Bases for Processing under EU/UK GDPR and Similar Laws

- Consent, for example for newsletters, non-essential cookies, certain analytics, marketing tools, optional external media, recordings or other optional processing.

- Contract performance or pre-contractual steps, where processing is necessary to provide the platform, content, account, checkout, payment administration, support, products, memberships, digital services or partner functions.
- Legal obligation, where processing is required for tax, accounting, compliance, regulatory, sanctions, consumer protection, payment, fraud prevention or other legal duties.
- Legitimate interests, for example IT security, fraud prevention, website optimization, service improvement, support, business administration, referral attribution, brand protection, platform integrity, legal defense and enforcement of terms.
- Vital interests or public interest only where such bases are legally applicable in exceptional cases.

## 8. Cookies, Consent Management and Similar Technologies

This section serves as our cookie notice. We use cookies, pixels, tags, SDKs, local storage, device identifiers and similar technologies to operate the website and platform, remember preferences, secure accounts, analyze usage, measure campaigns, integrate external media and, where permitted, support marketing activities.

- Essential cookies: required for security, login, account, shopping cart, checkout, consent management and core platform functionality. These cannot usually be disabled through our systems.
- Functional cookies: used for preferences, language settings, user experience and optional convenience functions.
- Analytics cookies: used to understand website and platform usage and improve performance and content.
- Marketing cookies and pixels: used to measure campaigns, understand conversions, build audiences, avoid irrelevant advertising and support advertising where legally permitted.
- External media cookies: used when loading videos, maps, social media content, webinar tools or other embedded third-party services.

Non-essential cookies and comparable technologies are used only where required consent has been obtained. You can manage or withdraw cookie preferences through our cookie banner or cookie settings on the website. If cookies are disabled, certain website or platform functions may be limited.

The specific tools and cookies used may change depending on technical implementation. The current cookie banner or consent tool should display available categories, providers and choices. Website operation should allow users to accept, reject or manage non-essential cookies where required by applicable law.

## 9. Analytics, Advertising and Marketing Tools

We may use analytics and marketing technologies to understand how users interact with the website, improve services, measure campaigns and optimize user experience. Depending on technical implementation, these tools may include Google Analytics, Google Tag Manager, Google Ads / Conversion Tracking, Meta Pixel, TikTok Pixel, LinkedIn Insight Tag or comparable providers.

Such tools may process IP addresses, device information, browser information, usage data, page views, click behavior, campaign information, referral information and conversion data. Where required, these tools are used only after consent. Users may withdraw consent through cookie settings or use available opt-out mechanisms.

## 10. External Content and Third-Party Services

Our website and platform may include third-party content or services such as Vimeo, Zoom, Google Maps, Google Fonts, social media content, calendar tools, booking tools, payment providers, hosting providers, cloud providers, email providers, CRM tools, analytics tools, customer support tools and logistics providers.

When you interact with embedded content or third-party services, those providers may process personal information under their own privacy policies. Where possible and required, we use privacy-friendly settings, local integrations, two-click solutions or consent-based loading before non-essential external content is displayed.

## 11. Video Content, Live Sessions and Recordings

We may use Vimeo or comparable providers to host or display video content. When you access such videos, the provider may process information such as IP address, browser information, device information, access time and video usage data. Where required, external video content is loaded only after consent.

We may use Zoom or comparable providers for live sessions, webinars, meetings and online education. Processed information may include name, email address, meeting metadata, IP address, device information, chat messages, audio and video data where enabled, participation data, questions and feedback.

If a session is recorded, participants will be informed in advance where legally required. Recordings may be used to provide replay access, document educational content, improve the platform, train internal teams or support quality assurance. Depending on settings, participant names, chat messages, audio or video contributions may be included in a recording.

## 12. Payments, Billing, E-Commerce and Shipping

When you purchase products, memberships, digital content, e-books, merchandise, physical collectible coins or other services, payment and billing data is processed to perform the contract, issue invoices, confirm payment, provide access, handle support, prevent fraud, manage refunds and comply with legal obligations.

Payments are processed through external payment providers. Payment providers may process payment method information, transaction data, fraud prevention data, billing details and authentication information. We generally receive only the information necessary to confirm payment, fulfill orders, issue invoices, provide access, handle support, prevent fraud and comply with legal obligations.

For U.S. and Canada transactions, Coindrop LLC may be the invoicing or payment administration entity where shown at checkout or on the invoice. For European and other international transactions, Coindrop Legacy F.Z.E may be the invoicing or platform entity unless a different entity is shown at checkout or on the invoice.

For physical products, shipping and logistics providers may process recipient name, delivery address, phone number, email address, customs information, tracking numbers and delivery status information.

## 13. Online Courses, E-Books, Downloads and Platform Content

When you access online courses, video content, e-books, live sessions, webinars or other educational materials, we may process account information, course access data, content access data, progress data, participation data, questions and comments, chat data where enabled, technical access data, download data and support requests.

This information is processed to provide content, manage access, improve the learning experience, ensure platform security, prevent misuse, manage rights, enforce our terms and support users. Digital materials may be linked to access or download information where required for rights management, misuse prevention or contract enforcement.

## 14. Referral, Affiliate, Agent and Business Partner Data

If referral, affiliate, Agent or business partner functions are used, we may process personal information necessary to identify the referrer or sponsor, assign customers or users, administer accounts, track permitted referral attribution, perform compliance checks, process business partner communications, calculate and administer payouts, handle chargebacks, issue tax or accounting records and comply with applicable laws.

Commission, compensation, qualification, sales, marketing and business partner obligations are not governed by this Privacy Policy. They are governed by separate Agent, compensation, compliance or partner documents. This Privacy Policy only explains how personal information may be processed in connection with such functions.

## 15. Community Features and User Content

If we provide community features such as groups, comments, chats, profiles, forums, live Q&A, reactions or messaging, information you choose to share may be visible to other users or participants. Please do not share sensitive, confidential or personal information that you do not want others to see.

We may moderate, restrict or remove content to protect users, enforce our terms, maintain platform quality, prevent misuse, secure the platform or comply with legal obligations.

## 16. Communications from Us

We may send service-related messages, account notifications, payment confirmations, invoices, security alerts, platform updates, support messages, legal notices and other communications necessary for the performance or administration of our services.

We may send newsletters, offers, event invitations, product updates and marketing communications where permitted by law or with your consent. You may unsubscribe from marketing emails at any time by using the unsubscribe link in our emails or by contacting support@coindroplegacy.com. Service-related messages may still be sent where necessary.

## 17. Disclosure of Information

We may share personal information within the Coindrop group and with service providers or third parties where necessary for the purposes described in this Privacy Policy.

- Group entities, including Coindrop Legacy F.Z.E and Coindrop LLC, for platform operation, brand/content administration, billing, support, compliance, security, accounting and business administration.
- Hosting, IT, cloud, security, CRM, customer support, email, communication, analytics, advertising, video, webinar, payment, accounting, tax, shipping and logistics providers.

- Professional advisors, auditors, insurers, legal counsel, payment providers, banks, authorities, courts, regulators or law enforcement where required or permitted by law.
- Successors or transaction parties in connection with a merger, restructuring, acquisition, financing, sale of assets or similar corporate transaction, subject to appropriate safeguards.

We do not sell personal information in the ordinary meaning of the term. Where applicable privacy laws define “sale,” “sharing” or “targeted advertising” more broadly, you may have opt-out rights as described below.

## 18. International Data Transfers

Coindrop Legacy F.Z.E is based in the United Arab Emirates and Coindrop LLC is based in the United States. We may use service providers and group operations in different countries, including outside the European Union, European Economic Area, United Kingdom, Switzerland or your country of residence.

Where personal data is transferred internationally, we rely on appropriate legal mechanisms where required, such as adequacy decisions, standard contractual clauses, data processing agreements, contractual necessity, legal necessity, consent or other safeguards permitted by applicable law.

## 19. Data Retention

We retain personal information only as long as necessary for the purposes described in this Privacy Policy or as required by law. Retention periods may depend on account duration, contractual obligations, tax and accounting rules, legal limitation periods, security requirements, consent, regulatory obligations, chargeback periods, payment provider requirements and legal defense needs.

- Account data: generally for the duration of the active account and a reasonable period thereafter.
- Order, contract, invoice, tax and accounting data: for applicable statutory retention periods.
- Newsletter data: until consent is withdrawn or the data is no longer required.
- Cookie consent records: as long as needed to document consent and legal compliance.
- Log files and security data: for a limited period unless security, fraud prevention or legal reasons require longer retention.
- Compliance, dispute and chargeback data: as long as needed for legal defense, fraud prevention, regulatory compliance or enforcement of rights.

## 20. Data Security

We use reasonable technical and organizational measures to protect personal information against unauthorized access, loss, misuse, alteration, disclosure or destruction. These measures may include access controls, secure transmission, encryption where appropriate, internal permission structures, monitoring, secure hosting environments, logging, incident response procedures and internal security rules.

No method of transmission or storage over the internet is completely secure. Users should keep login credentials confidential and contact us immediately if they suspect unauthorized access.

## 21. Your Rights under EU/UK/Swiss Data Protection Laws

Depending on your location and applicable law, you may have the right of access, rectification, erasure, restriction of processing, data portability, objection, withdrawal of consent and the right to lodge a complaint with a supervisory authority.

To exercise your rights, contact us at [support@coindroplegacy.com](mailto:support@coindroplegacy.com). We may need to verify your identity before responding to protect your information and prevent unauthorized disclosure. If you are located in the European Union, United Kingdom or Switzerland, you may also contact your local data protection authority.

## 22. U.S. State Privacy Rights

Depending on your state of residence and whether applicable legal thresholds are met, you may have rights under U.S. state privacy laws, including the California Consumer Privacy Act / California Privacy Rights Act and similar laws. These rights may include the right to know, access, correct, delete, obtain portability, opt out of sale or sharing, opt out of targeted advertising, limit use of sensitive personal information where applicable and not be discriminated against for exercising rights.

We do not knowingly sell personal information in the ordinary meaning of “sell.” If any activity is considered a “sale,” “sharing” or “targeted advertising” under applicable law, we will provide the required opt-out mechanism where legally required. Requests may be submitted to [support@coindroplegacy.com](mailto:support@coindroplegacy.com). If required by applicable law, you may authorize an agent to submit a request on your behalf.

## 23. Sensitive Personal Information

We do not intentionally request sensitive personal information unless necessary for a specific lawful purpose, such as identity verification, payment compliance, legal obligations, fraud prevention or a feature you voluntarily use. Please do not send sensitive personal information unless requested through an appropriate secure process.

## 24. Children and Minors

Our website and platform are generally intended for users aged 18 or older. We do not knowingly collect personal information from children under 13. If we become aware that we have collected personal information from a child under 13 without appropriate consent, we will take steps to delete it. Minors may use services only where legally permitted and, where required, with consent of a parent or guardian.

## 25. Automated Decision-Making

We generally do not use personal information for automated decisions that produce legal or similarly significant effects without human involvement. Fraud prevention, security, payment risk and compliance tools may flag activity for review, restriction or additional verification where necessary.

## 26. Do Not Track, Global Privacy Control and Opt-Out Signals

Some browsers or devices may transmit “Do Not Track” or similar signals. Our response may depend on technical feasibility and applicable law. Where legally required, we will honor recognized opt-out preference signals such as Global Privacy Control for applicable processing activities.

## 27. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in law, technology, services, business structure, payment providers, cookies, tools or operational practices. The updated version will be published on the website with the updated date. Where required, we will provide additional notice or request consent.

## 28. Contact

For privacy questions, requests or complaints, contact:

- Email: [support@coindroplegacy.com](mailto:support@coindroplegacy.com)
- Website: [www.coindroplegacy.com](http://www.coindroplegacy.com)
- Coindrop Legacy F.Z.E, Registration No. 53047, Ajman Freezone Building C, 932, Ajman, United Arab Emirates
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