



TREASURY

Privacy Policy

www.treasuremetals.us

Coindrop LLC | Idaho File No. 0006790994
101 E Main St #202, Rexburg, Idaho 83440, United States
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Important Notice

This notice applies to the TREASURY website and TREASURY-specific processing by Coindrop LLC. TREASURY is a brand of Coindrop LLC and is not a separate legal entity. Transaction functions may redirect customers to the Coindrop back office, where additional platform terms and notices may apply.

1. Who We Are and Scope

This Privacy Policy explains how Coindrop LLC ("Coindrop," "we," "us," or "our") collects, uses, discloses, retains and protects personal information in connection with www.treasuremetals.us, TREASURY-branded communications and marketing, and TREASURY-related precious-metals services accessed through the Coindrop back office.

TREASURY is a dedicated precious-metals brand of Coindrop LLC. The TREASURY website may provide information about physical gold, silver, platinum and palladium and may direct users to CoindropLegacy.com or the Coindrop back office for account access and transaction functionality. This website does not create a separate TREASURY company or separate legal relationship apart from Coindrop LLC.

This Privacy Policy applies to website visitors, prospects, customers, former customers, persons requesting information, and individuals whose information is processed in connection with TREASURY transactions, support, compliance, storage, delivery or related services.

2. Personal Information We Collect

We may collect personal information directly from you, automatically from your device, from the Coindrop back office, and from service providers or business partners involved in a transaction or compliance process.

- Identity and contact information: name, date of birth, email address, telephone number, residential or business address, shipping address, nationality, country of residence and preferred language.
- Account information: Coindrop account identifier, login and security records, account status, consent records and support history.
- Identity-verification and compliance information: government-issued identification, proof of address, tax identification information where required, sanctions-screening results, source-of-funds or source-of-wealth information where justified by risk, beneficial-ownership information for approved legal entities, and records needed for KYC, AML, fraud or legal compliance.
- TREASURY transaction and holdings information: purchase and sale instructions, metal type, quantity, price, spread or premium, timestamps, settlement status, vaulted balances, transaction history, delivery or collection requests and related reconciliation records.
- Payment and billing information: payment method type, billing address, transaction references, payment status, chargeback or refund information and payment-provider confirmations. We generally do not store full payment-card numbers where a payment processor tokenizes or stores them on our behalf.
- Delivery and customs information: recipient name, address, contact details, customs or import information, delivery instructions, tracking records, insurance information and vault-collection details where physical delivery or collection is requested.
- Website and device information: IP address, browser type, device type, operating system, approximate location derived from IP, referring URL, pages viewed, time stamps, cookie or consent identifiers, log data and security events.
- Communications: emails, support requests, forms, feedback, complaints, dispute information and other communications you send to us.

3. How We Collect Information

We collect information when you visit or interact with treasuremetals.us, submit a form, request information, subscribe to communications, access TREASURY through the Coindrop back office, place or attempt to place a transaction, request liquidation, delivery or vault collection, contact support, complete compliance verification, or otherwise interact with us.

We may also receive information from payment processors, identity-verification and fraud-prevention providers, precious-metals suppliers, depositories, shipping and insurance providers, analytics or hosting providers,

professional advisors, public records, sanctions databases, authorities, and other service providers where legally permitted and relevant to the service.

4. Why We Use Personal Information

- Provide, administer and secure the TREASURY website and TREASURY-related services.
- Create and maintain account connections to the Coindrop back office and authenticate users.
- Process and document precious-metals purchase, sale, settlement, storage, delivery and collection instructions.
- Maintain customer-facing holdings records, transaction history and reconciliation with applicable third-party providers.
- Process payments, refunds, chargebacks, billing, invoices and transaction confirmations.
- Perform identity verification, sanctions screening, AML/KYC checks, fraud prevention, transaction monitoring and risk reviews where applicable.
- Arrange depository services, insurance-related administration, shipment, customs processing or vault collection where requested.
- Provide customer service, resolve errors, complaints and disputes, and communicate legal or operational notices.
- Comply with tax, accounting, recordkeeping, court, regulatory and law-enforcement requirements.
- Operate, protect, troubleshoot, analyze and improve our websites, systems and services.
- Send marketing or promotional communications where legally permitted or where consent has been provided.
- Establish, exercise or defend legal claims and enforce our agreements and policies.

5. Legal Bases for EEA, UK and Similar Privacy Laws

Where the GDPR, UK GDPR or a comparable law requires a legal basis, Coindrop LLC relies on one or more of the following, depending on the processing activity:

- Contract performance and pre-contractual steps, where processing is necessary to provide the requested website, account, transaction, storage, support or delivery functionality.
- Legal obligation, including tax, accounting, sanctions, fraud-prevention, regulatory, consumer-protection, recordkeeping or legally required disclosure obligations.
- Legitimate interests, including website security, fraud prevention, service administration, customer support, system integrity, operational analytics, business protection, risk management and legal defense, where those interests are not overridden by applicable individual rights.
- Consent, including for non-essential cookies, certain analytics or advertising technologies, optional marketing communications or other processing where consent is the appropriate basis.
- Other lawful bases expressly available under applicable law in exceptional circumstances.

6. Cookies, Consent and Similar Technologies

treasurymetals.us may use cookies, pixels, tags, local storage, device identifiers and similar technologies. The technologies actually used may change as the website evolves.

- Essential technologies are used for security, fraud prevention, site operation, consent management and functions requested by the visitor.
- Functional technologies may remember preferences and improve usability.
- Analytics technologies may measure traffic, page performance, navigation and conversions.
- Marketing technologies may measure campaigns or support advertising where permitted by law.

Where consent is required, non-essential technologies should not be activated until the visitor has made a valid choice. The website should provide a reasonable method to accept, reject or manage non-essential cookies. Consent can be withdrawn through the available cookie settings where implemented.

7. Analytics, Advertising and External Content

We may use analytics, tag-management, advertising, content-delivery or embedded-media providers to understand website performance, measure campaigns and improve user experience. Depending on implementation, such providers may receive IP address, device information, browser information, page-view information, referral or campaign data and conversion events.

Where required by law, these tools are loaded only after consent. Third-party content and links are governed by the privacy practices of the relevant third party once you interact with that service.

8. TREASURY Transactions, Vaulting and Delivery Data

When you use TREASURY transaction functionality, we may process additional information necessary to execute and record purchase, sale, settlement, storage, liquidation, delivery or collection instructions. This can include the type and quantity of metal, pricing data, transaction status, vaulted balances, depository records, delivery destination, shipping or insurance data, and customs or import information.

We may share only the information reasonably necessary for these functions with precious-metals suppliers, depositories, logistics or shipping providers, insurance-related service providers, payment providers and professional advisors. These providers may process information under their own legal obligations or contractual terms.

9. KYC, AML, Sanctions and Fraud Prevention

Depending on transaction size, risk profile, legal requirements, payment-provider requirements, delivery destination or other relevant factors, we may request identity or compliance information and may use third-party screening or verification services. We may retain records of compliance reviews, risk decisions and supporting documentation for legally required or defensible retention periods.

We may restrict, delay, reject or review activity when information is incomplete, cannot be verified, presents a fraud or sanctions concern, or where processing is necessary to comply with applicable law, payment rules, security requirements or our contractual rights.

10. How We Disclose Personal Information

We disclose personal information only as reasonably necessary for the purposes described in this Privacy Policy, at your direction, or as otherwise permitted or required by law. Recipient categories may include:

- Hosting, IT, cybersecurity, cloud, database and website service providers.
- Payment processors, banking or payment-service providers and fraud-prevention providers.
- Identity-verification, sanctions-screening, AML/KYC and compliance service providers.
- Precious-metals suppliers, bullion service providers, professional depositories and reconciliation providers.
- Logistics, shipping, customs, delivery and insurance-related service providers.
- Analytics, advertising and communications providers where lawfully enabled.
- Accountants, auditors, tax advisors, insurers, attorneys and other professional advisors.
- Courts, regulators, tax authorities, law-enforcement agencies or other authorities where disclosure is legally required or reasonably necessary to protect rights or safety.
- Potential or actual transaction parties in a merger, financing, restructuring, acquisition, asset sale or similar corporate transaction, subject to appropriate safeguards.

11. Sale, Sharing and Targeted Advertising

Coindrop LLC does not sell personal information for monetary consideration as part of the ordinary TREASURY business model. Some privacy laws define "sale," "sharing" or "targeted advertising" more broadly than an ordinary monetary sale. If our use of advertising or analytics technology falls within such a definition and the law applies to us, we will provide the opt-out or consent mechanism required by that law.

Where applicable and technically supported, we will honor legally recognized opt-out preference signals, including Global Privacy Control, for processing activities to which the signal legally applies.

12. International Data Transfers

Coindrop LLC is based in the United States and may use service providers in the United States and other countries. If you are located in the EEA, United Kingdom, Switzerland or another jurisdiction with international-transfer restrictions, your personal information may be processed in a country whose data-protection rules differ from those in your home jurisdiction.

Where required, we use an appropriate transfer mechanism or safeguard, which may include an adequacy mechanism, standard contractual clauses, approved contractual safeguards, a data-protection assessment, contractual necessity, explicit consent where legally valid, or another lawful transfer basis available under the applicable regime.

13. Data Retention

We retain personal information only for as long as reasonably necessary for the purpose for which it was collected, to maintain transaction and holdings records, to satisfy tax, accounting, legal, regulatory, security and compliance obligations, to manage chargebacks or disputes, and to establish or defend legal claims.

- Website logs and security records are generally retained for a limited period unless a security, fraud, compliance or legal issue requires longer retention.
- Cookie and consent records may be retained as needed to demonstrate valid consent or opt-out choices.
- Customer account, transaction, holdings, delivery, tax, accounting and compliance records may be retained for the period required by applicable law and a reasonable period thereafter where necessary for audit, legal defense or regulatory purposes.
- Marketing records are retained until consent is withdrawn, an objection is made, or the information is no longer reasonably required.

14. Data Security

We use reasonable administrative, technical and organizational safeguards designed to protect personal information against unauthorized access, loss, misuse, alteration or disclosure. Measures may include access controls, secure transmission, encryption where appropriate, logging, monitoring, role-based permissions, vendor controls and incident-response procedures.

No internet-connected system or method of storage can be guaranteed to be completely secure. Customers are responsible for protecting their account credentials and should notify us promptly if they suspect unauthorized access.

15. Your Privacy Rights - EEA, UK and Switzerland

Depending on your location and the law that applies, you may have rights to request access to personal information, correction, deletion, restriction of processing, data portability, objection to certain processing, and withdrawal of consent. You may also have the right to complain to a competent supervisory authority.

We may verify your identity before acting on a request. Some rights are subject to exceptions, including where retention or processing is required by law, necessary to complete a transaction, needed for fraud prevention or security, or necessary to establish or defend legal claims.

16. U.S. State Privacy Rights

Residents of U.S. states with applicable comprehensive privacy laws may have rights such as access, confirmation of processing, correction, deletion, portability, and the right to opt out of sale, sharing, targeted advertising or certain profiling. California residents may also have rights concerning sensitive personal information and non-discrimination, subject to the scope and thresholds of applicable law.

If the applicable law gives you a right to appeal our decision on a privacy request, you may submit an appeal using the same contact method and clearly identify the request as an appeal. Where permitted, an authorized agent may submit a request on your behalf, subject to verification requirements.

California Notice at Collection

Categories we may collect include identifiers and contact data; commercial and transaction information; internet or electronic activity; approximate geolocation; payment and billing information; compliance and identity-verification information; communications; and in limited cases sensitive personal information necessary for identity, fraud, sanctions, tax or legal compliance. We use these categories for the business and legal purposes described in this Policy and disclose them to the recipient categories described above. We do not use sensitive personal information to infer characteristics about you unless expressly permitted by applicable law.

17. Children and Minors

TREASURY is intended for adults. We do not knowingly offer TREASURY precious-metals transaction services to children under 18 or the legal age required to enter the relevant contract. treasurymetals.us is not directed to children under 13. If we learn that personal information was collected from a child in violation of applicable law, we will take appropriate steps to delete or otherwise handle the information as legally required.

18. Automated Tools and Compliance Decisions

We may use automated or semi-automated tools for fraud detection, security, sanctions screening, identity verification, payment risk, transaction monitoring or website security. These tools may flag activity for additional review, request more information, or temporarily restrict activity. Where applicable law grants rights concerning automated decisions that produce legal or similarly significant effects, we will provide the required rights and procedures.

19. Email, SMS and Marketing Communications

We may send operational messages necessary to administer the website, a transaction, security, delivery, compliance or customer support. Marketing emails or similar promotional messages are sent where legally permitted and may be stopped through the unsubscribe method provided in the message or by contacting us.

If SMS functionality is offered, consent to receive marketing text messages is not a condition of purchasing precious metals unless expressly permitted by law. Mobile opt-in and consent records are used for the messaging purpose for which they were collected and are not sold for third-party promotional use.

20. Links and Third-Party Websites

treasurymetals.us may contain links to CoindropLegacy.com, payment providers, service providers, educational resources, social media or other third-party websites. This Privacy Policy governs Coindrop LLC processing in the TREASURY context. A third party may apply its own privacy policy when you leave our site or interact directly with that third party.

21. Changes to this Privacy Policy

We may update this Privacy Policy to reflect changes in law, technology, website functionality, service providers, compliance requirements or TREASURY operations. The current version will be published on treasurymetals.us with its effective or last-updated date. Where applicable law requires additional notice or consent for a material change, we will provide it.

22. Contact and Privacy Requests

Controller and website operator: Coindrop LLC, Idaho File No. 0006790994, 101 E Main St #202, Rexburg, Idaho 83440, United States.

Privacy and support contact: support@coindroplegacy.com

Please identify the request as a privacy request and specify the right you wish to exercise. We may request information reasonably necessary to verify your identity and protect your account from unauthorized disclosure.

Real Assets. Made Simple.

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